



143 Old Huff Hollow Road, Newport TN 37821

Office: 1-865-484-1783 Sales: 1-800-223-1775 FAX: 1-865-484-1785

### Disclaimers!

**UNCLAIMED ITEMS:**

UNLESS YOUR ITEM/S IS IN OUR POSSESSION DUE TO COMPONENT SUPPLY SHORTAGE OR OTHER REASONS BEYOND OUR CONTROL, RATHBONE ENERGY, INC., IS NOT RESPONSIBLE FOR UNCLAIMED OR UNPAID FOR ITEMS LEFT IN OUR POSSESSION OVER 30 DAYS.

Rebuild / Recell product shipped to Rathbone Energy, Inc., for rebuild / recell and NOT paid for within 30 days of recell WILL BE SOLD to first request for like item at going rate for that type of rebuild / recell.

**NO REFUNDS:**

We are not a giant company, cannot be a free rental house on product, and our small business checking account cannot be monopolized causing financial chaos. Rathbone Energy Battery packs are custom manufactured – (manufactured to the client's specifications), specialty built or special order products. Chargers are special order. **NO REFUNDS.**

All Returns for Exchange MUST have the Proper Return Authorization Number On The Front Label of the Return Package before any exchange will be given. No Refunds are given.

Exchange is given on product, within 5 days of delivery and then only after inspection and our approval.

Client pays all incoming and outgoing freight. NO EXCEPTIONS.

**NOT RESPONSIBLE:**

**UNDER NO CIRCUMSTANCES SHALL WE, (RATHBONE ENERGY, INC, OUR OFFICERS, OR OUR EMPLOYEES), BE LIABLE FOR ANY INJURY, LOSS, DAMAGE, OR EXPENSE SUFFERED OR INCURRED WITH RESPECT TO ANY DEFECTIVE PRODUCT, NON-DEFECTIVE PRODUCT, OR USE OF THAT PRODUCT WHICH IS ASSEMBLED, BUILT, OR REBUILT BY RATHBONE ENERGY, INC., OR FOR PRODUCT OF ANOTHER MANUFACTURER SOLD THROUGH RATHBONE ENERGY, INC., INCLUDING LITHIUM ION.**

**RATHBONE ENERGY, INC. IS NOT RESPONSIBLE FOR LOSS OF PRODUCT/S OR MONEY'S DUE TO BREAKING AND ENTERING, THEFT, FIRE, STORM DAMAGE, ACTS OF GOD, OR FOR ANY OTHER REASON NOT HERE LISTED. FURTHERMORE, RATHBONE ENERGY IS NOT RESPONSIBLE FOR FINANCIAL LOSSES OF ANY TYPE TO ANYONE RESULTING FROM ECONOMIC CRISES OR OTHER EVENTS OF ANYONE INCLUDING VENDORS AND CLIENTS. RATHBONE ENERGY, INC. IS NOT RESPONSIBLE FOR DAMAGES, HOWEVER UNLIKELY, OF UNDAMAGED OR ALREADY DAMAGED BATTERY CASE SHELLS OR COMPONENTS DURING OPENING OF THAT PRODUCT FOR REBUILD / RECELL.**

**We reserve the right to interpret any and all conditions and situations listed and those not here listed in such a manner as we deem appropriate.**

**Any dispute will be governed by the Laws of the State of Tennessee. Specifically, any litigation shall be tried in the Cocke County, Tennessee, Sessions and/or Circuit Court depending upon the monetary amount(s) and the varying Legal issues.**

**Receipt of client's money confirms this sales contract for new product or rebuild of product. Client is authorized as the representative for the above company, has read and agreed to this sales order contract, disclaimers including lithium ion batteries, refund policy, and pro-rated limited warranty.**

**The above Disclaimers, Unclaimed Items, NO REFUNDS, NOT RESPONSIBLE, and other, May Be Updated and Revised at Any, Time Without Notice, at the Sole Discretion of Rathbone Energy, Inc., it's Officers, and Employees.**

Company Name: \_\_\_\_\_

Print Contact Name: \_\_\_\_\_

Contact Signature: \_\_\_\_\_

Date: \_\_\_\_\_

**This disclaimer must be signed and included with your rebuild / recell order or faxed back to us at 865-484-1785 before we will begin work on your order or supply merchandise.**

**This disclaimer will be kept in your file and is active on all current and future product orders.**

**Batteries • Rebuilding • Analyzers • Lighting • Camera Bags •  
Broadcast Monitor**